

# **Settlement Agreement Update**

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**DBHDS Vision: A life of possibilities for all Virginians** 

# December 2017 Report to the Court

- This report covered Oct 1, 2016 Sept 30, 2017
- Improvements noted:
  - Implementing integrated day plan came into compliance demonstrated by significant increase in number licensed and immediate growth of the service (1950 by Sept 30/17)
  - Trend toward more integrated living opportunities seen in higher % of those transitioning from TCs to smaller settings and increase in % of smaller settings licensed
  - Independent housing moved into compliance with continued creation of options over target and number of individuals choosing these settings



# December 2017 Report to the Court

- Improved medical services, especially in urban areas
- Mobile crisis teams responded to more calls & within timeframes
- CTH available to more adults; fewer over 30 day stay limit
- RST helped to reduce barriers
- OHR & OL increased supervision & look-behind protocols
- Improvements in Quality Management
  - Data collection & analysis of reliable data & Evaluation for accuracy, completeness & usefulness
  - Eight domains metrics
  - New process for identifing & addressing risks
  - Enhancements to mortality review processes



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- Challenges Noted
  - Revision of licensing regulations: issues cited were around lack of SA case mgt requirements
  - CSB Performance primarily around case management functions
  - Lack of nursing supports for individuals living with families, particularly in rural areas
  - Scarcity of qualified behavioral specialists and quality of behavior plans



# Updates

Status Conference was convened by Judge Gibney on October 26<sup>th</sup> agenda included:

- Nursing Rates
- Timeline Negotiations and Status Update
- Response to DOJ's consultant recommendations for HDCM
- CSB Performance/Case Management

Nov 6: hearing on Intervener's Motion on transfer of individuals from CVTC to HDMC and to the community. No ruling to date



# Updates

A Status Conference in open court held Dec 19<sup>th</sup>.

- The IR highlighted the findings of his Dec Report and each of the Parties responded to the issues.
- At the request of the Judge, the Parties are in discussions with respect to the requirements of creating new waiver slots in the redesigned system.

The next Status Conference is scheduled for April 26<sup>th</sup>



### Next Steps

In reviewing the December report and our own assessment of progress DBHDS will continue to focus on three main areas:

- Case Management
  - Clear expectations around process and outcomes
  - Tools to improve consistency, efficiency and effectiveness
  - Technical assistance around data reporting and quality improvement
- Provider Development
  - Services for those with the most intense needs
  - Promoting integration



### Next Steps

- Quality Management
  - Revising Licensing Requirements
  - New Quality Management Plan
  - Improving Risk Management functions
    - Clearly delineated state level and provider expectation
    - Improved oversight
    - Improved reporting to facilitate provider improvements
  - Enhancing Quality Improvement program at state and provider levels



# Waiver Updates

- FY18 Waiver slots assigned:
  - Waiver Assignment Selection Committees
  - 1120 individuals reviewed; 410 slots assigned
- DMAS and DBHDS are working collaboratively on the renewal of the FIS and BI waivers due in March for approval by June 30.
  - Focus on new QI strategy and streamlined performance measures
- Preparing the evidence report for the ID/CL waiver (due to CMS in October)





# **QUESTIONS?**

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